

**RETURN ADDRESS:**

SNEF.LOV doo

**Ob Savinja 52, Lojica ob Savinja,  
3313 Polzela**

marketing@blackfiretar.com

(With note: **CLAIM OF GOODS**)



e-mail address: trgovina@kovinoprodaja.si **COMPLAINT FORM**

No. orders: \_\_\_\_\_

Date of the order: \_\_\_\_\_

Name and surname: \_\_\_\_\_

Address: \_\_\_\_\_

Tel. number: \_\_\_\_\_

E-mail address: \_\_\_\_\_

**RETURNED PRODUCTS**

Item code	Title	Quantity

**DETAILED DESCRIPTION OF THE ACTUAL ERROR:**

In case the factual error is justified, I want (circle):

1. Refund of the purchase price
2. Exchange for the same item (if the provider can still provide it)
3. Error correction

Transfer the returned purchase price to the bank account: SI56 \_\_\_\_\_, which is open at banks \_\_\_\_\_.

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Fill out the product complaint form electronically and send it to: [marketing@blackfiretar.com](mailto:marketing@blackfiretar.com)

**Warning:**

- In case of product return, withdrawal from the contract or exchange, the buyer covers the return costs. - The buyer must return the product unused, undamaged, with the original declaration. • If the product does not meet the return conditions, we reserve the right to compensation. • Please attach a copy of the invoice to the form.